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A Community of Culture, Education and Diversity!



## The Latest News From University City

*Issue Date: March 27, 2020*

Thank you for subscribing to our weekly email news bulletin! If you have any questions or feedback contact Communications Director Allison Bamberger at [abamberger@ucitymo.org](mailto:abamberger@ucitymo.org).

## COVID-19 Update

University City is committed to ensuring the safety and well being of residents and employees during this time.

University City Police Chief Larry Hampton and University City Fire Chief William Hinson would like to take the time to assure the community that we have not stopped our patrol and safety operations during these times. Now, more than ever, we are here to ensure your safety, health and well being. We ask everyone to follow the rules and guidelines being directed and we will continue to be present and active in ensuring peace. If you have any questions for police, please call the non-emergency number (314) 725-2211 or the Fire House at (314) 505-8768.

## Parks, Recreation, & Forestry Department COVID-19 Update

The Parks, Recreation and Forestry Department are following all Executive Orders and

CDC guidelines in the maintenance and operations of University City Parks. In doing so, the Heman Park Community Center, Centennial Commons Recreation Center, and Playgrounds are closed until further notice;

Pavilions and athletic field reservations have been cancelled and/or put on hold until further notice; and all programs, special events and activities have been until further notice. However, general areas of parks, trails, tennis courts, dog park and the Ruth Park Golf Course are still open to the public for general use as long as all park users follow the CDC' guidance on personal hygiene, as well as observe all Federal, State, County and City protocols and mandates. Furthermore, it is strongly encouraged that all park users observe the following recommendations:

- Observe at all times CDC's minimum recommended social distancing of six feet from other people – wash hands, carry hand sanitizer, do not visit a park or trail if you have symptoms, cover your mouth and nose when coughing or sneezing, etc.
- Keep dogs on a leash at all times. Be especially careful to maintain a distance of the recommended six feet from other dogs or persons.
- Warn other park users of your presence and as you pass on a trail or pathway to allow proper distance and step off trail to allow others to pass, keeping minimum distances at all times. Signal your presence with your voice, bell or horn.
- Be prepared and use restrooms prior to visiting a park, so that you are not dependent on public restrooms, as these may be closed.
- Bring water or drinks – public drinking fountains may be disabled and should not be used, even if operable.
- Bring a suitable trash bag. Leave no trash, take everything out to protect park workers.
- Be safe and again follow all CDC guidelines.

## Public Works Department COVID-19 Update

### Changes to Public Works Service Due to COVID-19

In order to practice social distancing with out employees, we have made a few temporary change to our services.

Bulk item collection has been suspended until a future date due to the nature of this high manpower requiring operation in close proximity to each other.

As of Monday, March 30, the yard-waste collection has changed to a call-in service to meet the logistical needs of the current work environment as required under the County Executive Order. The standard yard waste stickers requirement is waived until the end of this implementation period. The calls for yard waste service must be made to the department office (314) 505-8560 by the end of the business day prior to the regular collection day where a residence is located. If it is a Monday collection route, please ensure calling it in as of the close of business on Friday of the previous week.

### Sanitation Division

- Bulk item collection has been suspended until a future date, due to the logistics of this project requiring operations to have to work in close proximity of each other.
- Yard-waste collection has changed to a call-in service, effective Monday, March 30, to meet the logistical needs of the current work environment as required under the County Executive Order. The standard yard waste stickers requirement is waived until the end of this implementation period. The calls for yard waste service must be

made to the department office (314) 505-8560 by the end of the business day prior to the regular collection day where a residence is located. If you are on a Monday collection route, please ensure calling it in as of the close of business on Friday of the previous week.

- Trash and recycling collection continues as regularly scheduled. Please ensure your carts are on the curbside before 7:00 a.m. on the collection day. Walk-out service for trash and recycling at qualified residences also continues as regularly scheduled. Please contact the department office at (314) 505-8560 with any questions.

## University City Public Library COVID-19 Update

University City Public Library closed its building to the public until further notice, in an effort to help limit the spread of COVID-19 (coronavirus).

We will continue to monitor developments and respond accordingly, and we look forward to providing in-person Library services as soon as we are advised by experts that it is safe. Updates will be posted on the UCPL as well as on our Facebook and Twitter pages.

Due dates on materials will be extended during the closure. All holds will be left in place until the Library reopens. Until the Library reopens, patrons are encouraged to use UCPL's variety of online resources — including ebooks, downloadable audiobooks, e-magazines, and streaming video and music — which are available remotely through our website, [www.ucitylibrary.org](http://www.ucitylibrary.org).

## Support Our Local Businesses During COVID-19

Many local businesses will be greatly impacted by the shutdowns imposed by the County, and by a lack of business as we all practice social distancing. Here are some ways to help a local small business:

- Call and see if they are offering curbside delivery service. Many restaurants will bring a meal to your car, or will deliver.
- Buy a gift card: Lots of local restaurants, shops and boutiques offer gift cards that can be purchased online or over the phone. This up-front cash could help them stay afloat.
- Delivery Service: Many restaurants that did not offer delivery before are now delivering. Additionally, Doordash, Postmates, Grub Hub and Uber Eats are all waiving fees for delivery from restaurants to you. You can also order delivery to be sent to an elderly or sick neighbor who may not want to go to the grocery store or is unable to cook.

Join our Facebook Group to learn what local businesses are doing during the COVID-19 shutdown: <https://www.facebook.com/groups/609125246305488/?ref=share>

## Business Assistance Programs During COVID-19

A page has been created on our web site for [businesses information during the COVID-19 Pandemic](#) and is updated regularly. This contains information for all businesses in U City as well as assistance specifically for restaurants and also lists for the U City restaurants offering carry out and delivery services. Information for all businesses includes regional and Federal loan programs, marketing suggestions and other information to survive this challenging time. For questions regarding business resources call Libbey Tucker, Director

### Business Survey

The City of University City's Economic Development Department is working to assess the impact of COVID-19 on our local business community. We know this is a difficult time for businesses as you balance the needs of your families, employees, and business operations. If you are a business owner in University City, please take a few minutes to answer a brief 11-question survey about your current business status.

This will help us work with state and regional partners to best respond and support our business community. **Take the survey here:** [11-Question Survey](#)

## United States 2020 Census

The 2020 Census is happening now. You can respond online, by phone, or by mail. Taking this simple survey is an important way to help our community. If you'd like more information on the census, you can find it here: [Take the Census](#)

## Ameren Missouri Offers Assistance

**Ameren Missouri to provide \$1 Million in energy assistance funds for customers amid coronavirus.**

Customers can apply for energy assistance by:

- Visiting [211helps.org/AmerenRelief](https://211helps.org/AmerenRelief) if you are an Ameren Missouri customer who has been impacted by COVID-19 at your job and meet the qualifications based on household size and income (approx. \$30,000 to \$60,000 per year, per household).
- Visiting [Heatupmissouri.org](https://Heatupmissouri.org) or [Heatupstlouis.org](https://Heatupstlouis.org) or call Heat-Up Crisis Hotline at (314) 241-0001 or (314) 657-1599. Funds are available for elderly and physically disabled individuals, and low-to-moderate income families; or individuals with their delinquent Ameren bills in Missouri, who may also be impacted by COVID-19, with income levels from \$0 to \$29,000 per year.

# INFORMATION SOURCES

**WORLD HEALTH ORGANIZATION**

[WWW.WHO.INT](http://WWW.WHO.INT)

**CENTERS FOR DISEASE CONTROL**

[WWW.CDC.GOV](http://WWW.CDC.GOV)

**MISSOURI STATE EMERGENCY MANAGEMENT AGENCY**

[WWW.SEMA.DPS.MO.GOV](http://WWW.SEMA.DPS.MO.GOV)

**MISSOURI DEPARTMENT OF HEALTH AND HUMAN  
SERVICES**

[WWW.HEALTH.MO.GOV](http://WWW.HEALTH.MO.GOV)

**ST. LOUIS COUNTY DEPARTMENT OF PUBLIC HEALTH**

[WWW.STLOUISCO.COM](http://WWW.STLOUISCO.COM)

Saint Louis  
**COUNTY**  
**PUBLIC HEALTH**

## **Know the Symptoms**

**FEVER  
COUGH  
SHORTNESS OF BREATH**

**ANYONE EXPERIENCING THE ABOVE  
SYMPTOMS AND HAVING REASON TO  
BELIEVE YOU'VE BEEN EXPOSED SHOULD  
CALL THE ST. LOUIS COUNTY PUBLIC  
HEALTH LINE**

**314.615.2660**

**Saint Louis  
COUNTY  
PUBLIC HEALTH**

Add a subheading

## **COVID-19 Update from the City Manager**

This video was produced on Monday, March 23rd to update residents on the current situation as it relates to COVID-19. To view a copy of the Emergency Declaration signed by the City Manager, click [here](#).



CITY HALL  
314-862-6767

City of University City, Missouri  
100 Delmar Boulevard  
University City, MO 63130  
Phone Number: (314) 862-6767



Reach Us Now