COVID-19 Update from Mayor Terry Crow

The COVID-19 pandemic has changed daily life as we know it. In University City, City Manager Gregory Rose enacted an Emergency Declaration which has closed City Hall to non-essential services, closed Parks for the public safety of residents, and suspended or postponed some city services. But University City is still thriving. Many businesses remain open for takeout meals or online ordering. Trash service continues. Our police and fire departments are working overtime to meet this crisis head-on. They are the heroes working daily for the greater good, and for that, we thank them. We also thank the many other city workers who continue to work daily to keep our city running, including workers in code enforcement, sanitation and facilities management.

University City is making some changes as we prepare for the lasting impact of this pandemic. You’ll see this issue of ROARS is shorter than previous issues, but still full of vital information. We will continue to communicate with the public through ROARS, our website, the two weekly email bulletins and social media. City Hall’s main phone lines remain open. Residents who have questions can find daily updates on our website under the COVID-19 Communications page, which is linked at the top of the site. Residents can call the main City Hall number 314-862-6767 or call Communications Director Allison Bamberger at 314-505-8553 or email her at abamberger@ucitymo.org. If you would like to subscribe to the weekly newsletters, you can call or email Mrs. Bamberger, or find the link to the subscription at the top of the COVID Communications page.

This time of social distancing and isolation can cause fear and anxiety, but there are also so many ways to help each other. Food banks are in desperate need of donations, healthy people are being asked to donate blood, and many people are using their time at home to make masks. Reach out to your neighbors. Check on family and friends. We have seen an outpouring of support by so many residents, which is not surprising: this is who we are as a community. I thank everyone for all they’ve done so far to flatten the curve of this disease and ask everyone to stay the course. We will get through this, together.

COVID-19 Resources
Residents experiencing symptoms of fever, cough, and difficulty breathing, should contact the St. Louis County Health Line at (314) 615-2660 with their concerns. Those who have reason to believe they have encountered a person infected with COVID-19 should also utilize that number. The Missouri Department of Health and Senior Services hotline can be reached at (877) 435-8411.

Virtual City Council Meetings
Until further notice, meetings will be conducted via video conference. Options to observe and/or listen to Council Meetings are:

Audio Only Call - Residents can call in and listen to the audio portion of the scheduled meeting

Webinar - Residents can view the Webinar using a PC, Mac, iPad, iPhone or Android Device

YouTube - Residents can view the live stream of the Webinar on the City’s YouTube page.

Details and additional information for specific meetings may be found on the City’s website.
University City Public Library Update

Because of the Covid-19 pandemic, University City Public Library is closed to the public until further notice. Library leaders are keeping an eye on how things are developing locally and nationally, and future decisions about reopening will be announced when it is deemed safe by local authorities and the CDC. Library items do not need to be turned in until the building reopens; they will not go late or lost during this closure.

In the meantime, UCPL is still offering up plenty of resources through its website, www.ucitylibrary.org. Check out the new “Enjoy the Library From Home” tab, which features links to electronic books, audiobooks, movies, music, and magazines, as well as links to the help pages for those various resources. Also, make sure you follow UCPL on Facebook, Twitter, and YouTube, for videos featuring your favorite librarians discussing books, reading stories, and more. Links to all of the Library’s social media are available on the home page of the UCPL website.

Need help navigating these resources? UCPL librarians are still available to help out by phone at 314-827-5669 between 11 a.m. and 7 p.m. Monday through Friday, and via email at reference@ucitylibrary.org.

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**Yard Waste Program**

Yard waste collection has changed to a call-in service. No stickers are required. Please call (314) 505-8560 for yard waste service by the end of the business day prior to your regular collection day to schedule a collection.

**The Spring Electronics Recycling Event**

The Spring 2020 Electronics Recycling Event has been canceled. Please save your electronics to be recycled at the anticipated Fall Electronics Recycling event.

**Recycling**

It is critical for the health and safety of the recycling sorters to keep contamination out. Medical or cleaning waste, i.e. wipes, gloves, masks, paper towels, medical needles are NOT allowed.

Only recycle clean and dry:
- paper and cardboard
- cartons
- plastic, glass, and metal household containers

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**SPRING CURBSIDE BULK ITEM COLLECTION POSTPONED UNTIL FURTHER NOTICE**

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**CLEAN OUT YOUR FILES!**

Demand is high for recycled fiber to make toilet paper, shipping boxes and other in-demand products. Putting the RIGHT paper items in your recycling bin NOW supports the cycle of supporting our product needs.

**ONLY RECYCLE CLEAN AND DRY PAPER AND CARDBOARD**

- Office paper, junk mail, magazines, newspaper
- Cardboard boxes (remove all peanuts and bubble wrap)
- Lightweight paperboard food boxes

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**Thank You!**

More info: www.recycleresponsibly.org

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**DIRECT FROM THE LENNIE L. BLUM COLLECTION**

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Support University City’s Businesses

Many University City businesses are still open through the shutdown. A quick phonecall to your favorite University City restaurant will let you know if they’re open, what the hours are and how you can support them. There is also a Facebook group called University City Businesses that allows local shops to post updates daily. Additionally, our Explore U City news bulletin comes out every Wednesday. To subscribe, email Communications Director Allison Bamberger at abamberger@ucitymo.org or call 314-505-8553.

University City Parks, Recreation and Forestry

Summer Camp
The City has cancelled the Summer Camp Program. Residents may call 314-862-6767 for more information.

Mulch Delivery Services
The City will be suspending any new requests for mulch delivery services until further notice.

Park Closures
The City Manager has closed all parks, basketball courts, tennis courts, athletic fields, pavilions, trails, the dog park, golf course, community center and Centennial Commons.

Golf Course Closure
One of our golf course employees has tested positive for COVID-19. Their last day of work was March 26. Although it does not appear the employee contracted the coronavirus at work, and did not have any prolonged exposure to the public, out of an abundance of caution the City Manager ordered the immediate closure of the golf course.

Planning and Development

Due to the Current COVID-19 Crises, effective March 25, 2020, the Planning & Development Department will only accommodate the drop off and pick up of all permits and applications during the hours of 9:00 a.m. to 10:00 a.m. and from 3:00 p.m. to 4:00 p.m. All drop off’s and pickups will be located at a temporary station at the former police station east side entrance of City Hall. If you have any questions contact us at 314-505-8500. Applicants should provide a photocopy ID and appropriate authorization documentation with the packet. If you choose to pay by check please include it with your application or if you choose to pay by credit card staff will contact you once the application is entered to collect payment via telephone.
A Message from Police Chief
Larry Hampton

Members of the University City Police Department, as well as the University City Fire Department continue to be here and active 24/7 responding to public safety emergencies, health and wellbeing issues, and criminal acts.

If you are quarantined due to COVID-19, or have had potential exposure and need assistance in your home, please notify us via 911. When you call you MUST advise the dispatcher of this information. We ask that you take all precautions to limit exposure to our first responders who service you. Wear masks, use disinfectant and cleaners, and practice social distance with our personnel when possible. First Responders will be asking questions before they enter your home. Please respect this procedure and recognize that it also protects you and your family.

We need to protect our personnel so that they will be able to continue to meet the emergency needs of the community.

UNIVERSITY CITY ADMINISTRATION
Main Phone 314.862.6767
City Manager: Gregory Rose 314.505.8534
Interim Director of Human Resources: Fred Lemons 314.505.8693
City Clerk: LaRette Reese 314.505.8605
Director of Communications: Allison Bamberger 314.505.8553
Planning and Development Director: Clifford Cross 314.505.8516
Director of Public Works: Sinan Alpaslan 314.505.8572
Director of Finance Keith Cole 314.505.8547
Parks, Recreation and Forestry Director: Darren Dunkle 314.505.8552
Police Chief: Larry Hampton 314.505.8652
Fire Chief: William Hinson 314.505.8593

FIRE AND POLICE DEPARTMENTS
Emergency 911
Fire Department 314.505.8591
Police Department 314.725.2211

MAYOR AND COUNCILMEMBERS
Mayor Terry Crow 314.505.8606
1st Ward Steve McMahon 314.422.6576
Jeff Hales 314.283.5402
2nd Ward Paulette Carr 314.727.0919
Tim Cusick 314.230.3337
3rd Ward Bwayne Smotherson 314.726.9572
Stacy Clay 314.323.4025

SELECTED CITY SERVICES
Emergency Hotline (Severe Weather, Natural Disaster) 314.505.8550
Finance/Refuse Billing 314.505.8544
Library 314.727.3150
Recreation 314.505.8625
Permits/Inspections 314.505.8500
Public Works 314.505.8560
Senior Services 314.505.8563