How Do I Report a Street Light Out?

University City houses over 4,000 street lights. Approximately 750 of these lights are owned and maintained by University City Public Works department; the remaining lights are owned and maintained by Ameren Missouri. 98% of residential lights are Ameren lights.

If the streetlight has a tag as shown below, this is street light identification number. Ameren Missouri assigns a letter and a number to the pole to identify the location of the street light. If the ID plate starts with a "U" followed by numbers, this is an Ameren Missouri owned and maintained street light. Only Ameren Missouri can repair or replace the light fixture and/or the pole.

If the number on the ID plate starts with a "**Z**" it is privately owned by the property owner. The account for lighting is issued to the private property owners who requested to have the light installed.

EXAMPLES OF AMEREN STREET LIGHT TAGS:

Report the light out to Ameren by calling: (314) 342-1000

With this information ready:

Address - where the light is out
Location - what side of street
Street Light Identification # - i.e. U306 as shown above (If no tag, report as much identifying location as possible)
Your Name and Phone # - in case of questions
Issue - what is wrong with the street light (light is flashing on/off, totally out, damaged)
How - if the street light was damaged by an accident, please include that information

If this is an emergency, call the Ameren Construction Hotline: (866) 992-6619

EXAMPLES OF AMEREN LIGHTS:

If the street light does not look like the above examples, it may be a University City owned light. Please report the light out to the Department of Public Works at **(314) 505-8560**. Please provide the following information:

Address - where the light is out
Location - what side of street
Street Light Identification – Any specific identifying information that you can provide
Your Name and Phone # - in case of questions
Issue - what is wrong with the street light (light is flashing on/off, totally out, damaged)
How - if the street light was damaged by an accident, please include that information