

Daily Fact Sheet – St. Louis-Area Flooding

On August 8, 2022, President Joe Biden approved Gov. Mike Parson’s request for a major disaster declaration, allowing people affected by the July 25-28 flooding in St. Louis City, St. Louis County and St. Charles County to apply for federal assistance.

Key Messages

- Renters and homeowners in St. Louis City, St. Louis County and St. Charles County who were affected by flooding July 25-28 may apply for FEMA disaster assistance.
- FEMA works with everyone – renters and homeowners – on a case-by-case basis.
- FEMA Disaster Recovery Centers are open seven days a week in St. Louis City and St. Charles County.
- A FEMA Disaster Recovery Center in Hazelwood (St. Louis County) is open through Friday, August 26.
- FEMA has approved more than **\$18.6 million** in Individual Assistance grants for renters and homeowners.
- More than **5,000 households** have been approved for FEMA Individual Assistance.
- FEMA’s National Flood Insurance Program has paid **\$6.3 million** in claims for policyholders.
- The U.S. Small Business Administration has approved more than **\$2.3 million** in disaster loans for homeowners and renters.
- FEMA is canvassing St. Louis-area neighborhoods affected by the flooding to help people.
- Disaster Unemployment Assistance (DUA) and free legal assistance are available to survivors.

People with Flood Damage in Missouri Can Apply for FEMA Help

Renters and homeowners in St. Louis City, St. Louis County and St. Charles County who were affected by flooding July 25-28 may apply for FEMA disaster assistance.

Apply online at DisasterAssistance.gov, by calling 800-621-3362 or by using the [FEMA mobile app](#).

- If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA the number for that service. Helpline operators are available from 6 a.m. to 10 p.m. daily. Press 2 for Spanish. Press 3 for an interpreter who speaks your language.



SEMA



FEMA

For needs not covered by insurance or other sources, FEMA may be able to provide Individual Assistance grant money that does not have to be repaid for:

- **Rental Assistance** if you need to relocate because of flood damage
- **Personal Property** that was damaged or destroyed by flooding
- **Lodging Reimbursement** if you've had to stay in a hotel temporarily
- **Basic Home Repairs for homeowners** whose primary residence was damaged by flooding
- **Other Serious Needs** caused by recent flooding

In addition to the assistance listed, please note the following:

- **Only one application per household**
- **FEMA does not pay for lost or spoiled food**
- **By law, FEMA is not allowed to duplicate insurance payments or assistance provided by other sources**

Please Stay in Touch with FEMA

- If you were directly affected by the flooding – and have un-met needs – please stay in touch.
- Please tell FEMA about your specific needs.
- FEMA works with everyone – renters and homeowners – on a case-by-case basis.

Have This Information Ready When You Apply with FEMA

- Phone number where you can be contacted
- Address at the time of the flooding
- Address where you are staying now
- Social Security number of one member of the household
- Basic list of damage and losses
- Bank information if you choose direct deposit for FEMA money
- Insurance Information if you have insurance, including the policy number

FEMA Disaster Recovery Centers Open: St. Louis City, St. Louis County, St. Charles County

FEMA has three Disaster Recovery Centers open this week to provide one-on-one assistance to people directly affected by the July 25-28 flooding and severe storms.

The disaster recovery center locations are:

ST. LOUIS COUNTY

Hazelwood Civic Center (reopened August 22)

8969 Dunn Road

Hazelwood, MO 63042

Hours and Days of Operation:

Noon–7 p.m. Monday, August 22

8 a.m.–7 p.m. Tuesday, August 23 – Friday, August 26

ST. LOUIS CITY

Ranken Technical College (opened August 17)
Mary Ann Lee Technology Center
1313 N. Newstead Ave.
St. Louis, MO 63113
(On the corner of Newstead and Page)
Hours: 8 a.m.–7 p.m.
Seven days a week until further notice

ST. CHARLES COUNTY

Developmental Disabilities Resource Board – DDRB Building (opened August 20)
1025 Country Club Road
St. Charles, MO 63303
(I-70 near Zumbuhl Road Exit)
Hours: 8 a.m.–7 p.m.
Seven days a week until further notice

Announcements about additional disaster recovery centers will be made soon.

People directly affected by flooding in St. Louis City, St. Louis County and St. Charles County may visit any recovery center. Before visiting a center, apply with FEMA online at [DisasterAssistance.gov](https://www.fema.gov/DisasterAssistance.gov); or call **800-621-3362**; or use the [FEMA mobile app](https://www.fema.gov/mobile-app) online here: <https://www.fema.gov/about/news-multimedia/mobile-products>.

Details about the St. Charles recovery center are online: <https://www.fema.gov/press-release/20220819/disaster-recovery-center-open-st-charles-county>

Details about the Hazelwood recovery center reopening are online: <https://www.fema.gov/press-release/20220818/disaster-recovery-center-reopen-hazelwood-monday>

Details about the St. Louis City recovery center are online: <https://www.fema.gov/press-release/20220816/disaster-recovery-center-opens-st-louis-city-assist-flood-survivors>

FEMA is Canvassing St. Louis-Area Neighborhoods to Assist Flood Survivors

FEMA is canvassing St. Louis-area communities affected by the recent flooding. Disaster Survivor Assistance (DSA) crews are working in St. Louis City, St. Louis County and St. Charles County.

DSA personnel work in communities designated as federal disaster areas to help renters and homeowners apply with FEMA and quickly identify and address immediate and emerging needs.

Housing inspectors contracted by FEMA also are working in disaster-designated areas, inspecting damage sustained by survivors who have already applied with FEMA. When FEMA-contracted inspectors arrive at a home, they will display official photo identification. If the photo ID is not visible, it's OK to ask to see it. This helps prevent fraud.

Details are online: <https://www.fema.gov/press-release/20220809/fema-canvass-st-louis-area-neighborhoods-assist-flood-survivors>

Free Legal Assistance Available

Free legal assistance is available to Missourians in the St. Louis City, St. Louis County and St. Charles County who need help with flood-related issues, such as home repair contracts and insurance claims.

Disaster hotline

St. Louis area residents can call **800-829-4128** to leave a message about legal issues arising from damage caused by the July severe storms and flooding. When leaving a message, include your name, phone number, and county of residence. Volunteer Missouri lawyers will return calls as soon as possible.

Details are online: <https://news.mobar.org/free-legal-assistance-available-to-st-louis-area-flood-victims/>

Unemployment Benefits Available to Flood Survivors

Missourians in the St. Louis City, St. Louis County and St. Charles County whose employment was lost or interrupted due to severe storms and flooding that occurred July 25-28, 2022, may apply for up to 28 weeks of Disaster Unemployment Assistance (DUA). Details are available in a [release from the Missouri Department of Labor](#).

It is available online: <https://labor.mo.gov/news/press-releases/DUA-benefits-available-flood-victims-1>.

IRS Offers Some Tax Relief to Flood Survivors

Storm survivors in parts of Missouri now have until November 15, 2022, to file various individual and business tax returns and make tax payments, the Internal Revenue Service announced August 10.

For more information, call the IRS at **800-234-1040** from 9 a.m. to 7 p.m., Monday-Friday.

Details are online: <https://www.irs.gov/newsroom/irs-missouri-storm-flooding-victims-now-eligible-for-tax-relief-oct-17-deadline-other-dates-extended-to-nov-15>

FEMA's National Flood Insurance Program

FEMA's National Flood Insurance Program (NFIP) is ready to assist policyholders who experienced losses due to flooding. Contact your insurance agent to report your loss. If you can't remember the name or number of the insurance company, call NFIP at 877-336-2627. Learn more about flood insurance at [FloodSmart.gov](https://www.floodsmart.gov).

- FEMA has paid more than **\$6.3 million** in claims for flood losses in the St. Louis area in Missouri.

U.S. Small Business Administration (SBA)

Low-interest disaster loans from the U.S. Small Business Administration (SBA) are available to businesses and residents in Missouri following the July storms. To be considered for all disaster assistance, applicants must first register with FEMA. Then they may apply online at SBA's secure website: <https://disasterloanassistance.sba.gov/>.

SBA representatives will help business owners and residents apply at disaster recovery centers. For a list of locations, or to receive additional disaster assistance information, visit SBA's website at www.sba.gov/disaster.

Applicants may also call SBA’s Customer Service Center at **800-659-2955** or email disastercustomerservice@sba.gov for more information. For people who are deaf, hard of hearing, or have a speech disability, please dial 7-1-1 to access telecommunications relay services.

The following SBA Business Recovery Center (BRC) opened Monday, August 15:

Urban League of Metropolitan St. Louis, Inc.
1408 N. Kingshighway Blvd.
Second Floor, Room # 219
St. Louis, MO 63113
Hours and Days of Operation: 9 a.m. – 6 p.m., Monday–Friday

Other Forms of Assistance

Individuals with unmet needs and those who would like to help should contact United Way 211. Call 2-1-1 for assistance or visit <http://211helps.org>.

Visit recovery.mo.gov for additional resources and information about disaster recovery in Missouri. Businesses are encouraged to visit the “Get Back in Business” button for a listing of opportunities and programs.

FEMA Civil Rights Notice for Members of the Public

FEMA does not treat people differently because of race, color, national origin, sex, sexual orientation, religion, age, disability, English proficiency, or economic status. FEMA provides free aids and services to people to help them communicate with us and understand FEMA programs.

Details are online: <https://www.fema.gov/press-release/20220816/fema-civil-rights-notice-members-public>

Preliminary Damage Assessments Conducted in Missouri

In early August, the Missouri State Emergency Management Agency, FEMA and SBA conducted joint Preliminary Damage Assessments (PDAs) in St. Louis City, St. Louis County and St. Charles County.

Local officials led the PDA teams to neighborhoods affected by the July 25-28 flooding and severe storms.

Of the apartments and houses identified by local officials, more than 750 had sustained major damage. At least 550 others had been affected by flooding.

By design, PDAs are not intended to capture all damage. The PDA teams work to be as thorough as possible, while also moving as quickly as possible. The data that is gathered and evaluated assists the governor in making a determination on whether or not to request a presidential disaster declaration.

For updates, follow us on Twitter [@MOSEMA](https://twitter.com/MOSEMA) and [@FEMARegion7](https://twitter.com/FEMARegion7).

Get the latest information at Recovery.MO.gov and FEMA.gov/disaster/4665.