

Message from the City Manager

Our solid waste program is an essential service for our residents. We do our best to provide the best possible service at a low rate.

Starting September 1, there will be a three percent increase to your solid waste bill. For most residents, this means your bill will increase an average of \$0.40 per month. Our residents will pay about \$15.00 a month for their solid waste collection services. While our monthly fee is significantly less than neighboring communities, unfortunately, this increase comes during difficult economic times. Make sure that you get the full benefit of the solid waste services offered. Did you know you can:

- Recycle at the curbside
- Recycle yard waste in paper bags at the curb
- Recycle bulk waste (appliances, furniture, carpet, etc.) two times per year during collection periods
- Get rid of junk anytime by calling for a special collection for a small fee
- Recycle bulk leaves at the curb in the fall
- Rent a large trash dumpster for a special clean-up
- Recycle your holiday trees at the curb
- Get mulch for free at Heman Park or delivered anywhere in the metro area for a small fee

We want to continue to provide a full range of reliable services at the lowest rate possible. If you are not recycling, why not start today? Recycling helps keep your rates low and is good for the environment.

On behalf of the City Council and staff, we thank you for your continued efforts in keeping our city clean, healthy and green.

Julie Feier

City Manager

STANDARD
PRESORT
U.S. POSTAGE
PAID
ST. LOUIS, MO
PERMIT #1091



City Hall
6801 Delmar Blvd.
University City, MO 63130
Phone: 314.862.6767
www.ucitymo.org

NEW REFUSE RATES ENCLOSED!



Changes to Your Solid Waste Services

Important information
regarding
University City's
Solid Waste Services,
including new rates
effective
September 1, 2008.

New Refuse Rates

Residential rates have increased by 3%. View the adjacent table to determine your new rate.

Refuse Service and Billing

Refuse service is performed each week. Fees for this service are assessed against the property owner. Bills are mailed twice annually, in March and September of each year, indicating the fee for services and the date which the payment is due on the following schedule:

Service Period	Bill Issue	Payment Due
March through August	March 1	March 31
September through February	September 1	September 30

Penalties and Enforcement

The City encourages and appreciates timely payment of fees assessed to each property. Refuse fees which are not paid thirty days after the beginning of the service period for which the bill is rendered shall be considered delinquent or past due. To remedy past due bills, the City has enacted a new penalty and enforcement schedule.

Vacant Property

If your property is vacant, you may be able to receive credit on your refuse bill:

Vacant building? Call (314) 505-8500.

Vacant unit within a building? Call (314) 505-8544.

Questions

About your bill? Call (314) 505-8544.

About service? Call (314) 505-8560.

Summary of New Semi-Annual Rates

Category	Last Year's Rate 9/1/07	New Rate Starting 9/1/08	Change
Single/2-Family	\$87.66	\$90.30	\$2.64
Single/2-Family—Senior	73.98	76.20	2.22
Single/2-Family Alley	94.50	97.32	2.82
Single/2-Family Alley—Senior	81.48	83.94	2.46
3+ Units with Alley—Mechanical	62.04	63.90	1.86

Penalty & Enforcement Schedule

If bill remains unpaid, the following actions will occur:

- 30 days from the bill date, a 10% penalty will be applied to the bill.
- A 5% penalty will be added each month thereafter until a special tax bill (property lien) is issued.
- Collection service will be terminated 60 days from the bill date. Service restoration fee is \$41.
- A special tax bill (lien) will be issued 90 days after service is terminated.
- Referral to the City Attorney for legal action 60 days after special tax bill issued.

Did You Know...

On average, trash and recycling carts can be repaired at **NO** cost to the resident. Replacement carts may be purchased for a modest fee.

U. City Recycles!
Reduce. Reuse. Recycle.



Are you recycling?

Single-stream recycling is easy to do. Just put all your recyclables into one cart. No need to sort them. And, roll it to the curb. Don't forget to rinse all food and drink containers.

Join your neighbors and **cart it!**
Need a recycling cart? Call 505-8560.



Most of your household trash can be **recycled**. Please do your part.

Recycle More.